

# Decision Tree

## ETHIOPIA PSEA NETWORK

**A GBV\* incident is disclosed to you...**

**BY THE SURVIVOR  
LOOK & LISTEN**

Introduce yourself.  
Ask how you can help.  
Practice respect, safety, confidentiality and non discrimination.

**BY SOMEONE ELSE...**

Provide up-to-date and accurate information about any services and support that may be available to the survivor. Encourage the individual to share this information safely and confidentially with the survivor so that they may disclose as willing.

**NOTE:**  
DO NOT seek out GBV survivors.

**PREPARE  
Be aware of existing services.**

**Is a GBV actor/referral pathway available?**

**YES**

Follow the GBV referral pathway to inform the survivor about available GBV services and refer if given permission by the survivor.

**NO**

Communicate accurate information about available services.

**Does the survivor choose to be linked to a service?**

**YES**

Communicate detailed information about the available resource/service including how to access it, relevant times and locations, focal points at the service, safe transport options etc.

Do not share information about the survivor or their experience to anyone without explicit and informed consent of the survivor. Do not record details of the incident or personal identifiers of the survivor.

**NO**

Maintain confidentiality. Explain that the survivor may change his/her mind and seek services at a later time.

If services are temporary, mobile or available for a limited time, provide information on when these services will cease to exist.

**To report concerns:**

Agency \_\_\_\_\_  
Contact name \_\_\_\_\_  
Phone number \_\_\_\_\_  
Email \_\_\_\_\_  
URL \_\_\_\_\_

\* Gender Based Violence.